

EXHIBIT "B"



Haley Williams <konse005@umn.edu>

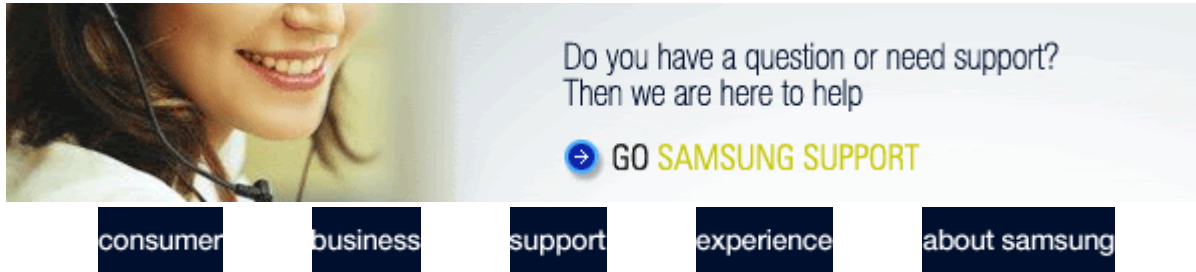
203. Your Samsung unit to be repaired was received.

1 message

Samsung Electronics America <noreply.svc@sea.samsung.com>
To: konse005@umn.edu

Thu, Apr 7, 2022 at 10:19 AM

SAMSUNG



*** This is a system-generated email from an unmonitored mailbox. Please do not reply ***

Dear HALEY KONSELA,

Your Samsung NP950QDB-KA1US was received on 04/05/2022. You can expect your unit to be repaired within the next 7 days.

Service Ticket Number : 4164667888

Service Center Information

1. Name : Total Tech Solutions
2. City, State : Carlstadt, NJ

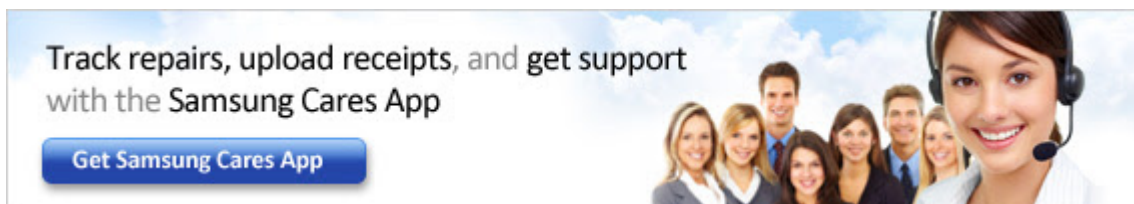
You can get real time repair status updates by one of the following options:

- Download the [Samsung Cares App for Android devices](#)
- Go to [Repair Self Tracking](#) on www.samsung.com

You can also receive up to the minute service updates via text messaging. Just send your Service Order transaction number or the word "status" to 908-280-0001. You can also send "Help" for a full list of commands.

Thank You.

Samsung Electronics America



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